

DreamHack Summer 2017

Crew mail

First of we would like to welcome you onboard the excellent Crew of DreamHack. We are very pleased to have you with us, and we look forward to creating a great event with your help. We could not do it without you.

This guide will give you a quick overview for both returning Crew and first-time Crew members.

NO peanuts of any kind allowed at the event!

For returning Crew members, here is a quick overview of what has changed:

- Open air Stage located outside of Hall B.
- Parking will be like last event, where we can park inside Elmia behind the red buildings, but we cannot re-enter during the event. – Map can be found further down.
- Check-in will be at the guard house, remember to set correct arrival date. – Badges, T-shirts, gifts will be handed out at the Info Booth in Crew Area once it is up and running – Estimated Tuesday afternoon/Wednesday morning.
- ROMc is back (Relax and Massage chairs) – We aim to get the whole Chill area up and running as fast as possible, so the hardworking construction crew can enjoy it.
- Club Elmia(Crew Kitchen) open for all of crew during the entire event. We will have a salad bar, snacks, coffee, lemonade, cardboard games, some music and some gaming consoles to play with. – Come on in.
- Please put a blanket underneath your mattress, to prevent squeaky noises while you sleep.
- Buildup Tavern is back for those who is part of the buildup. – Tavern is open Tuesday, Wednesday and Thursday.
- On the opening day, it will only be possible to enter Elmia through the northern gate. – Check out the section “Entrance on the opening day” section for further details.
- Did you know that you can grab something from the salad bar to compliment your meal without spending a meal ticket? The meal ticket should only be paid if you grab a meal/full plate from the salad bar.
- Times to note:
 - Opening ceremony is at Midnight between Saturday and Sunday (00:00)
 - LAN teardown Monday 18/06 23:59 – Your computer needs to be removed by this time, otherwise it will just be disconnected and put on the floor.
 - Club Elmia(Crew Kitchen) closes at **13:30** (last lunch is served between 12:00 and 13:30)
 - Lights on in Sleeping area at Tuesday 19/06 **13:00**, and last wakeup call is at **12:00**

And remember the most important part of all : **HAVE FUN, BE RESPECTFULL AND ENJOY THE EVENT.**

First time at the event?

We welcome you to your first time at DreamHack as Crew. We hope you will enjoy and take in the whole experience. This event guide will feature almost everything you need to know about your first time as Crew. If you should have any further questions after reading this, send an email to admin@famdam.dk or post in the DreamHack Crew [Facebook](#) group.

Please make sure that you go to crew.dreamhack.se and fill out your arrival date. This is very important, as this will grant you access to the event on the correct day. This will also ensure that we have ordered enough food for you to be able to enjoy a healthy meal. If you cannot set the right arrival date, talk to your TL.

As a volunteer Crew for DreamHack you represent the event and the brand. Therefore, we want to remind you to think about how you act towards our visitors and sponsors. We hope that you will respect this, and that you will provide our participants with the great service that they are used to at our event.

We hope that you will have a great first time at DreamHack and want to welcome you to the largest computer festival in the world!

If you have any questions or concerns, please reach out to your TL(Team Leader). They will be happy to help you in any way and guide you to the correct answer/solution.

Plan your trip

The event will be held at the Elmia convention halls in Jönköping. Getting to Jönköping is quite easy, there are trains and busses coming from every major city and to find a trip, try <http://www.sj.se> or ask in our commuting travel forum on crew.dreamhack.se!

To get to Elmia from the bus/train station, all you have to do is take the Red 1 (That's red bus number one) towards Huskvarna, and get off at the Rosenlundsbadet or Elmia station!

We also have put together a packing list for you, which contains all of the things you need at the event. Remember to pack for cold floors with fluctuating temperatures, concrete floors might get very cold in the winter.

You can find the packing list here:

https://crew.dreamhack.se/forum/F!2eA!2eQ!2e/Stora_packlistan?page=0

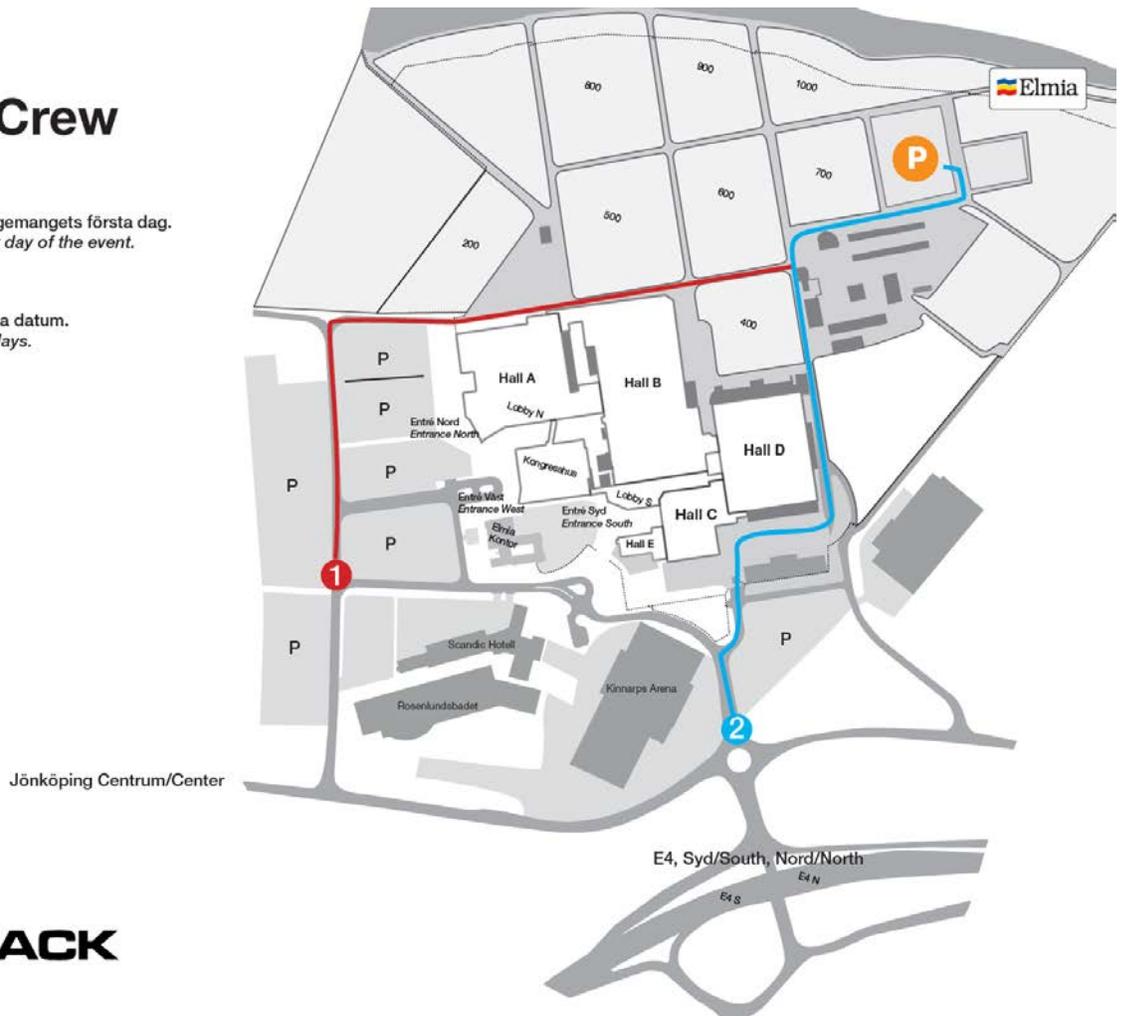
You should also remember to shower regularly, and to take care of yourself even though you are going to be working a lot. We don't want you to break.

Entrance on the opening day

On the opening day, you will not be able to enter through the normal gate near Hall C/D, you need to follow the below map and enter through the Northern Gate near Hall A. On the opening day there will be enormous traffic, and there will be other activities near Elmia other than DreamHack, so please be aware of the signs and traffic personal guiding you.

Parkering Crew

- 1** Inflytning, Crew. Arrangemangets första dag.
Move in, Crew. The first day of the event.
- 2** Inflytning, Crew, övriga datum.
Move in, Crew, other days.



Parking

If you do not need to move your car during the event, you can park inside the ELMIA fence. There will be a special parking spot for this, you cannot park near the halls. The map below details where you can park during the event, and which route you should take to get there.

Make sure that you grab a free parking permit, they will be available at the Crew information desk in the Crew area. Otherwise you might have to pay for your parking. If you should need to move your car during the event, you can always exit Elmia. After this you cannot enter again and will need to park outside of the fence. The outside parking will yet again be on the field behind Racketcentrum, and your parking permit will only be valid at this site. This means that if you park in the lots around the Elmia hall, you might be subject to a parking fine.

Check-In

To better accommodate new Crew, and ensure that only authorized personal is on premise, we have decided to move the Check-In area to the guardhouse. This means that no one can enter the premise without being checked-in. Remember to put in the correct arrival date on your profile in Crew Corner (crew.dreamhack.se). Only valid persons will be allowed entrance on premise.

Crew Area

This event we will continue to have a high level of security around the Crew Area, which means that everyone wishing to enter the Crew Area will need a BADGE AND BRACELET to enter. That includes people with guest passes, they will no longer be able to enter Crew Area, since this is meant to be a place for the people that keep DreamHack running, and seeing those who do not work there being able to take advantage of the benefits of being Crew has created a lot of irritation amongst the Crew who spend the better part of a week building and managing the event.

Crew-LAN will remain in Crew area, so you will be able to bring your computer and set it up to battle other Crew members/participants in the games of your choosing, like always.

Chill Area

DreamHack is putting an increased focus of the care and well-being of our hardworking Crew. So, this event we have moved things around a bit, to make more room for the Chill Area. We will beef up the comfort of the Chill area, and have small events / competitions just for Crew. Details about the activities will be listed on the Monitor at Info booth.

It is NOT permitted to sleep in the Chill Area. Anyone who fancies a quick nap, will gently be poked and asked to go to bed. Failure to comply with the gently poke from any Crew member, will allow the use of more creative solution. (Cold water, face painting, pictures, ect...) We strongly recommend that you follow the guidelines and the kind recommendations of your fellow Crew members. Chill Area is meant to be open for every Crew members, and no one should feel left out, or not feel welcome.

We will also be sharing some games that will be able to be played at Club Elmia(Kitchen), and after the servings, Club Elmia will also transform into a more relaxing area.

We look forward to welcome you to a more pleasant and relaxing Crew Area.

Sleeping Area

This event we will try to dampen the noise from outside of sleeping area, and create a new entrance system to the sleeping halls, to ensure that our hardworking Crew gets a well-deserved sleep without interruptions, so we expect to have an overall much quieter setup for the sleeping halls.

We will continue to enforce the policies about Cellphones and general noise from within the sleeping area. Please be mindful of your actions, as not all are working on the same schedule, and we all need our sleep. So please take care of your Crew comrades, and make as little noise as possible within the Sleeping Area.

NO alarms, sound or flashing displays (gaming, movies, ect) in the sleeping area. Cellphone should be in complete quiet mode. During the building period, alarms will be permitted. From 22:00 on the day before the event starts, no cellphone or other alarms will be permitted to be used in the sleeping area.

If you need to be woken up at a certain time, you will be able to book being woken up at Crew Information Booth. You specify a time, and one of our staff will be in to wake you up at that time (+- 10 minutes). If we find cellphones in the sleeping area that are ringing, we will confiscate them and they can be reclaimed at the Crew Information booth.

The only exception for this is the sleeping area in hall E, where cellphone alarms will be permitted.

There will be different types of halls to sleep in. The main hall just by Crew area is a silent hall. One of the two adjacent hall will be for people who know that they snore or sleep very unruly. If you are found snoring during the event, you will be notified when woken up and you will be asked to move to one of the snoring halls.

Please bring a blanket of some kind, if your mattress has a blank plastic bottom, and place it between the floor and the mattress. The reason for this is that floor in the sleeping halls are all shiny and if the mattress is placed directly on the shiny floor, you will create squeaky sounds all night while you sleep.

Food

Since you are helping us create one of the world's largest and greatest events, we want you to be well fed and happy. This means that you will be provided with food during the event, and that we will do our best to accommodate your dietary needs to keep you alert and at your best.

During the build, the food will be served first in Karl-Oskar / Black&White, and after the first 4 servings we will move up to Club Elmia (our Crew kitchen). Lunch will be served at 12:00 and dinner will be served at 18:00. Unless otherwise communicated.

During the event, your TL will provide you with food tickets to be used at the different food stands all around the event. All of them will accept your tickets, except for one or two stands. If you're unsure about this, just talk to the Crew information desk. You will also be able to use the food tickets in exchange for a salad meal in the Club Elmia.

On the final dinner there will be tacos for everyone who's helped with taking down the event!

Please make sure that you update your allergies and dietary needs on your information page before you arrive at the event.

Event News

Event.dreamhack.se

For all the participants who ask, and if you yourself want to know, all of the event schedules and event specific information will be available at event.dreamhack.com. Another link to this site is dreamhack.info

Mainstage

DreamHacks mainstage will this event be at the Open Air Stage, and will feature a variety of different events, competitions , DJ's and artists. This stage will host larger events and DJ's. The opening ceremony will be hosted at the Mainstage.

Lights will still be out at 16:00 on Saturday.

Crew Meeting

There will be a Crew meeting on the day before the event starts at 19:00. It is important to attend, since there will be event-specific information and other important things that you may need to know during and after your stay.

We look forward to seeing you at the event.

- FrigusCor (TL) Crew Care